Connect with Tech!

2018-2019 Edition

Get to know what Information Technology Services can provide for you this fall!

Use your student Office365 account for email, and get cloud storage and your favorite productivity apps!

Setting up your email account: Microsoft Office 365

- Locate your email address. If you're not sure, go to *Eagle Online* under *Personal Information* to find it.
- Go to **https://ssp.tntech.edu** to change your password for the first time and register at the self-service portal. Your initial password has been preset for you to be *z?T########* (where T######## is your Tech ID/T-Number).
- Follow the directions on screen, answer the security questions, and set your brand new password. Your password must meet the complexity requirements listed on screen.
- Go to **http://outlook.com/students.tntech.edu** to log in. You must enter your complete email address, including "*@students.tntech.edu*". Be sure to carefully type your new password as you're logging in.

Accessing your personal cloud storage: OneDrive

- After logging in to **http://outlook.com/students.tntech.edu**, select *OneDrive* in the upper right corner.
- Upload files here, which you can access from any web browser, or from the *OneDrive* app, available in iOS and Android. Easily access your important assignments from everywhere!

Using Microsoft Office:

- While logged into Office365 at **http://outlook.com/students.tntech.edu**, click on the Office365 logo in the upper left corner to access your favorite Office tools online.
- Visit **http://tntech.e-academy.com** to download Office to your own computer.

Getting help:

Need help connecting to the network from your residence hall? Have problems with your laptop, tablet, or phone? Malware driving you crazy? **myTECH** is here for you!

- Visit our walk-in help center in the Volpe Library Learning Commons
- Phone us at 931.372.3975
- Email helpdesk@tntech.edu
- Check our webpage for current hours, help articles and other information by visiting **https://its.tntech.edu**

myTECH

Information Technology Services
TENNESSEE TECH

https://its.tntech.edu

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Buying a new computer:

If you're getting ready to buy a new system, use these links to receive your TTU discount on Dell and Apple products:

http://store.apple.com/us_edu_252377

DELL http://www.dell.com/dellu/tt

Interested in working for ITS?

If you're interested in working with ITS, we have several opportunities available for students:

• myTECH Service Desk Agent

• Tier2 Student Technology Associate

• Tier3 Student Technology Associate

• Student Programmer

• Lab Patrol

If you'd like to put in an application, visit the IT services website at **https://its.tntech.edu** and click the button labeled "Apply for Student Work with ITS".

Information Technology Services

TENNESSEE TECH

https://its.tntech.edu